

□Email AtYourDoor@WM.com

The Call Center operators will guide you through the steps toward a safe and successful collection. You will be asked several questions, including your address and the type and amount of materials available for the pick up. You will be provided a convenient collection date and information about where to place the kit for collection. A kit will be sent to your home in plenty of time for you to gather and pack your materials.

2. Preparing for collection

The collection kit includes an instruction sheet and other items to help pack and secure your household generated special materials. Please read the instruction sheet included in the kit.

3. Material is collected

On the scheduled date, the customer service technician will collect materials directly from your home. They will sort and pack the materials for proper transportation, recycling and disposal. Participants will receive a postage-paid survey card to complete and mail back to help track the program.

4. You have more material than will fit into the Kit?

Remember, this service is available year-round. Just schedule another collection! Small quantities may be combined with your neighbors. Call Center Representatives are available from Monday - Friday 8:00 AM - 8:00 PM ET. Leave a message after hours, weekends and holidays. Email the Call Center: AtYourDoor@WM.com

This chart shows the typical materials we collect that must be placed inside the Kit for collection. Plus those items that may be placed outside the Kit.

Managing Household Hazardous Waste: The best method of managing Household Hazardous Waste (HHW) is to prevent its generation in the first place. This involves selecting the least toxic item "to do the job" and buying only the minimum amounts necessary. Buying in large quantities is not a bargain if half of it has to be discarded. In the future, please consider buying environmentally friendly products.

Did You Know?

Latex paint is not a hazardous waste. It can often be donated to community groups and other organizations for re-use. Please consider this option before disposal.

Used motor oil is not hazardous, but may pollute our groundwater, waterways and soil if not properly managed. Many automotive station, auto parts and supply stores will accept used motor oil for recycling.

Automotive batteries may be exchanged at the place of purchase. Many battery retailers offer recycling even if you are not purchasing a new battery. In some cases, there may be a charge. Some scrap yards will also purchase lead acid batteries.

For more information on HHW, visit DEP through the Pennsylvania Homepage
at www.state.pa.us or directly at www.dep.state.pa.us



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